

<b>BHR Systems Urgent Care Board (UCB) Briefing</b>	Meeting dated - 28 March 2014
	Venue – Havering Town Hall, Romford
<b>Summary of paper</b>	This paper provides a summary of the key issues discussed at the March Urgent Care Board meeting. The meeting was chaired by Conor Burke (Chief Accountable Officer, BHR CCGs) and attended by members as per the Terms of Reference.

<b>Agenda</b>	<b>Key issues raised</b>
BHRUT Improvement Plan	The Trust presented an overview of the draft Improvement Plan. Members asked the Trust to bring a final version back to a future meeting.
A&E threshold funds	The system is currently evaluating the 13/14 winter schemes. A decision on the 14/15 winter schemes will be agreed at a future meeting.
Urgent Care dashboard – an update on the performance of metrics that contribute to A&E performance.	<p>Members received an updated dashboard which now contains some of the London benchmarking data such as A&amp;E 4 hour target, LAS blue light activity as a % of all conveyances and NHS 111 calls answered within 60 seconds. Highlights from the latest dashboard were:</p> <ul style="list-style-type: none"> <li>• The KGH site has been consistently performing above trajectory against the 4 hour target but overall Trust performance is below plan as at 31/03.</li> <li>• Non elective admissions continue to be below plan.</li> <li>• Utilisation for the B&amp;D and Redbridge surge scheme is good and further actions are being progressed to improve the utilisation at Havering.</li> <li>• Members agreed for an audit to be done to further understand the high A&amp;E attendances rate on Mondays.</li> <li>• 7 day working and discharges across the week – improvement noted on discharges taking place on Mondays, Saturdays and Sundays.</li> </ul>
Priority workstreams – an update from each area	<p>The following updates were provided:</p> <ul style="list-style-type: none"> <li>• 7 day working – the current winter schemes are being reviewed for impact.</li> <li>• Urgent Care Centre (UCC) utilisation – utilisation rates have improved. The 2014/15 contract is being finalised and includes a new service specification that meets the London Quality Standards.</li> <li>• Primary Care Development – the project lead reported early positive results for the primary care surge / care homes schemes. The surge schemes in B&amp;D and Havering have been extended for a further three months.</li> <li>• Joint Assessment and Discharge Service (JAD) – the project remains on track to start in June.</li> <li>• Frailty – the key actions from the frailty programme is to be aligned with the actions from the Trust Improvement Plan. Further discussions will take place at the ICC meeting on the 31/03.</li> </ul>
AOB / Next meeting	Monday 28 April 2014 (12pm – 2pm), Board room A, Becketts House Ilford